

## Terms & Conditions of "Win a Sterra Moon Air Purifier with Singtel!" ("Promotion")

1. This Promotion is carried out by Singtel Mobile Singapore Pte Ltd ("Singtel Mobile") and AXS Pte Ltd ("AXS") and is subjected to these terms and conditions ("Terms").
2. The Promotion is open to all Singtel Postpaid Mobile customers ("Customers"). Employees of AXS and their spouses (if applicable) are not eligible to participate in the Promotion. Singtel and its agencies and auditors directly involved in the Promotion are not eligible to participate in the Promotion. AXS may from time to time in its absolute discretion decide on the eligibility for participation in the Promotion.
3. The qualifying period for the Promotion shall commence from **16 October 2023 to 31 December 2023**, both dates inclusive ("Promotion Period").
4. To qualify for the Promotion, each Customer will have to pay a Singtel bill via the eligible channels as set out below ("Eligible Channels") during the Promotion Period.

### Eligible Channels

- o AXS Station
- o AXS e-Station
- o AXS m-Station

5. Customer will earn chance(s) based on the table below ("Qualifying Transaction") on the Eligible Channels during the Promotion Period.

	No. of chance(s)
1 unique Singtel bill payment	1
Usage of promo code	10 (1-time bonus)

6. Chances are cumulative throughout the Promotion Period.
7. There is no limit to the number of chances the Customer may be eligible for during the Promotion Period.
8. Chance(s) is non-transferable and cannot be combined with chance(s) accumulated by any other Customers.

## **PRIZE FULFILMENT AND CONDUCT OF DRAW**

9. There shall be sixty (60) winners for the Promotion. Each winner will receive one Sterra Moon™ True HEPA-13 Air Purifier worth \$479.00 ("Draw Prize").
10. Each winner can only win **one (1) Draw Prize** in the Promotion.
11. Winners and reserve winners will be drawn on 10 January 2024 ("Draw Date"), 10.55am at 53 Mohamed Sultan Road, #01-K1 Sultan Link, Singapore 238993 (or any other date, time and/or venue determined by AXS).
12. On the Draw Date, sixty (60) winners and one hundred and twenty (120) reserve winners will be selected at random by means of a computerized or electronic system. The reserve winners are drawn to replace any winner subsequently disqualified if any. AXS's decision as to the winner and reserve winners of the Promotion shall be final and conclusive.
13. AXS will attempt to make at least two (2) phone calls a day for three (3) consecutive working days to the winner, from phone number (+65) 6560 2727, to obtain their full particulars for verification purposes. In the event that AXS is unable to contact a winner within this period, AXS will choose another winner from the reserve winner list.
14. Customers with special needs such as hearing or speech disability, may inform AXS anytime during the Promotion at [www.axs.com.sg](http://www.axs.com.sg) > Contact Us to have their contact method by SMS if they are the winners, AXS will send a SMS to the winner to obtain their full particulars for verification purposes.
15. The winner(s) may be requested to provide proof of account ownership of the payment services which they have made to participate in the Promotion.
16. AXS will notify the winners on the collection details via SMS or post.
17. Winners must collect the Draw Prize within the collection period as indicated on the SMS message or winning letter.

18. Winners must be present in person and present the winning SMS message or original winning letter sent by AXS and his/her NRIC/ FIN for the collection of the Draw Prize. In the event that a winner is unable to collect his/her Draw Prize in person, he/she is able to authorize collection by another person with an authorization letter.

**Collection details:**

Address: 61 Mohamed Sultan Road, #01-11 Sultan Link Singapore 239001

Time: 9.30am – 5.30pm (Monday – Friday, excluding public holiday)

19. In the event a winner fails to collect his/her Draw Prize within the collection period and/or fails to comply with any other instruction or condition specified by AXS, the Draw Prize may be forfeited at AXS's absolute discretion.
20. Draw Prizes are not transferable, exchangeable nor redeemable for cash or other Draw Prizes. Draw Prize allocated to each winner is at AXS sole discretion. There will be no replacement in the event the winner lost the Draw Prize or if the Draw Prize is stolen in his/her possession.
21. Any unclaimed Draw Prize(s) within the given collection period will be forfeited without any liability on the part AXS and AXS may donate any forfeited Draw Prize(s) to a charitable organization of AXS's choice.
22. In the event that the Draw Prize incurs any tax liability, such tax is the sole responsibility of the winner.
23. The winners and/or any other persons who benefit from the Prize accept and enjoy the Prize at their own risk. AXS and/or Singtel shall not be responsible or liable for any defect or malfunction in the Prize and/or for any loss, injury, damage or harm suffered or incurred in connection with the receipt, use, or enjoyment of the Prize by any person.
24. Actual Prizes may differ from the image shown anywhere during the Promotion or in any communications or publications relating thereto. The Customer shall not have any right to make any claims or demands against AXS and/or Singtel in connection with such variances.
25. AXS reserves the right to disqualify an otherwise eligible Customer from winning a Draw Prize and/or substitute another Customer as the winner in the event that AXS in its absolute discretion believes that the particular Customer may have contravened, will contravene or has contravened any of these Terms and/or may bring AXS into disrepute. In the event the Draw Prize has already been awarded to such a Customer, the Draw Prize must be returned to AXS at the Customer's cost and expense.
26. AXS and/or Singtel reserves the right to substitute the Draw Prize with another prize of lower or equivalent value, whether of similar nature or otherwise without prior notice.

**GENERAL TERMS AND CONDITIONS**

27. AXS and/or Singtel reserves the right to use the name, partial contact number and picture/photograph of the winner in any advertising and/or promotional materials on AXS and/or Singtel's websites without prior notice or otherwise engage the winner in any form of publicity for AXS and/or Singtel.
28. The results of the Promotion will be announced on AXS website ([www.axs.com.sg](http://www.axs.com.sg)) and AXS Facebook ([www.facebook.com/axs.sg](http://www.facebook.com/axs.sg))
29. AXS and/or Singtel reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.
30. AXS and/or Singtel decision on all matters pertaining to the Promotion is final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by AXS and/or Singtel in connection therewith and/or the results will be entertained. AXS and/or Singtel reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.
31. Notwithstanding anything herein, AXS and/or Singtel has the absolute discretion to determine the eligibility of any person to participate in the Promotion or receive the Prize.
32. Customer shall collect the Prize at his/her own will and expenses. Neither AXS nor Singtel is liable to any payment or compensation should the Prize be forfeited.
33. AXS and/or Singtel shall not be liable to the Eligible Customer for any loss or damage or expenses arising in connection with the Campaign, including without limitation, any error in computing any draw chances, any technical hardware or software breakdown or malfunction or defects, or lost or unavailable network connections, and any notice that is misdirected or lost in post, which may affect any Eligible Customers' eligibility in the Campaign.
34. AXS and/or Singtel shall not be responsible or liable for any defect or malfunction of the Draw Prize and/or for any loss, injury, damage or harm suffered or incurred or in connection with the receipt, use or enjoyment of the Draw Prize by any person.

35. AXS and/or Singtel reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
36. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Campaign, these terms and conditions shall prevail.
37. These terms and conditions are governed by Singapore law and the Eligible Customers agree to submit to the exclusive jurisdiction of the Singapore Courts.
38. A person who is not a party to these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (2001) to enforce any of these terms and conditions and notwithstanding any terms herein, the consent of any third party is not required for any variation (including any release or compromise of any liability) or termination of the Campaign.

#### **Personal Data Protection Act**

39. The Eligible Customers consent under the Personal Data Protection Act (2012) ("Act") to the collection, use and disclosure of their personal data by/to the organisers, promoters or conductors of the Promotion and such other third party for the purpose of the Promotion.
40. Eligible Customers confirm that they have read and agree to be bound by the terms of the AXS Privacy Policy, as may be amended, supplemented and/or substituted by AXS from time to time, a copy of which can be found at <https://www.axs.com.sg>.