# Terms & Conditions of "Mastercard Recurring Promo 2024" ("Promotion")

The Promotion is organised by AXS Pte Ltd ("AXS") and Mastercard Singapore ("Mastercard").

#### **ELIGIBILITY**

- 1. This Promotion is open to the following individuals ("Eligible Customer"):
  - 1.1 Aged eighteen (18) and above;
  - 1.2 Singapore Citizen, Singapore Permanent Resident or foreigners residing in Singapore.
- 2. AXS may from time to time in its absolute discretion decide on the eligibility for participation in the Promotion.

## **PROMOTION PERIOD**

3. The Promotion shall commence from 8 October 2024,10:00 to the date and time that all ten thousand (10,000) vouchers are fully redeemed. ("Promotion Period").

## **ELIGIBLE SERVICES**

- 4. The following services under Pay Bills category on AXS m-Station app will be eligible for the Promotion ("Eligible Services")
  - 4.1. General (excluding HDB, IRAS, DHL Express, Lion City Rentals, SPH Media Limited, UPS Services)
  - 4.2. Credit Cards
  - 4.3. Loans (excluding Crawfort, Credit 21, HDB, Standard Chartered Services)
  - 4.4. Insurance (excluding Etiqa Insurance, Great Eastern Life, HL Assurance, Income Insurance Limited, Singapore Life Ltd. Services)
  - 4.5. Storage
  - 4.6. Memberships (excluding NTUC Union Membership, SAFRA, The Institution of Engineers, Singapore Services)
  - 4.7. Electricity
  - 4.8. Home Services
  - 4.9. Student Services

# **MECHANICS**

5. Eligible Customers must successfully set up Recurring Payment for any of the Eligible Services on AXS m-Station app during the Promotion Period using Mastercard payment modes to receive one (1) S\$2 AXS e-Voucher ("eVoucher").

# **INSTANT REWARD ISSUANCE**

- 6. The eVoucher will be issued under My Deals (Select: Voucher) and Payment Summary (Select: Promo Code) on AXS m-Station app.
- 7. Each unique mobile ID and recurring bill account number is entitled to receive one (1) eVoucher throughout the Promotion Period.

#### **EVOUCHER REDEMPTION**

- 8. Eligible Customers are to follow the instructions stated on the eVoucher to redeem their eVoucher within the specified redemption period.
- 9. The eVoucher must be redeemed within sixty (60) days from the date of issue as indicated on the eVoucher.
- 10. The eVoucher is valid for payment of any services on the AXS m-Station app using only tokenized Mastercard payment mode ("My Preferred Mastercard").
- 11. A minimum transaction amount of S\$3 is required.
- 12. In the event of any Stop Payment/refund request, utilised voucher will not be refunded.
- 13. The eVoucher cannot be exchanged for cash in part or full.
- 14. The eVoucher is only valid for one-time use only and cannot be used in conjunction with other promo codes.
- 15. There is strictly no extension to the redemption period for unredeemed vouchers.
- 16. AXS is not liable for any payment or compensation if the eVoucher is forfeited or not redeemed.
- 17. AXS reserves the right to substitute the eVoucher with another eVoucher of lower or equivalent value, whether of similar nature or otherwise without prior notice.
- 18. The redemption details and/or Terms and Conditions for the eVoucher will be listed on the eVoucher, and the eVoucher redemption shall be subjected to such terms.

# **GENERAL TERMS AND CONDITIONS**

- 19. Mastercard and/or AXS reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason at any time without prior notice or any liability whatsoever.
- 20. AXS's decision on all matters relating to or in connection with the Promotion is final and binding on all Eligible Customers. No further correspondence regarding the Promotion, these Terms or any decision made by AXS in connection therewith and/or the results will be entertained. AXS reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.
- 21. AXS shall not be liable to the Eligible Customer for any loss or damage or expenses arising in connection with the Promotion, including without limitation, any technical hardware or software breakdown or malfunction or defects in any computer/electronic system or equipment, failed, delayed or incorrect transaction, or lost or unavailable network connections, and any notice that is misdirected or lost in post, which may affect any Eligible Customers' eligibility in the Promotion.
- 22. Mastercard and/or AXS reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be

- binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
- 23. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.
- 24. These terms and conditions are governed by Singapore law and the Eligible Customers agree to submit to the exclusive jurisdiction of the Singapore Courts.
- 25. A person who is not a party to these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (2001) to enforce any of these terms and conditions and notwithstanding any terms herein, the consent of any third party is not required for any variation (including any release or compromise of any liability) or termination of the Promotion.
- 26. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Promotion, in particular that relating to the prizes, are the property of their respective owners. This Promotion, AXS, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners or the owners' affiliates are not part of AXS.

## PERSONAL DATA PROTECTION ACT

- 27. The Eligible Customers consent under the Personal Data Protection Act (2012) ("Act") to the collection, use and disclosure of their personal data by/to the organisers, promoters or conductors of the Promotion and such other third parties for the purpose of the Promotion.
- 28. The Eligible Customers confirm that they have read and agree to be bound by the terms of the AXS Privacy Policy, as may be amended, supplemented and/or substituted by AXS from time to time, copies of which can be found at <a href="https://www.axs.com.sg/legal/">https://www.axs.com.sg/legal/</a>.