

Terms and Conditions for “Win 100,000 Kris Flyer miles with AXS” (“Promotion”)

The Promotion is organised by AXS Pte Ltd (“AXS”).

ELIGIBILITY:

1. This Promotion is open to all existing AXS customers, who make Qualifying Transaction (*as defined in Clause 6*) on Participating Channels (*as defined in Clause 4*) (“Eligible Customer”).
2. Employees of AXS, employees of vendors, advertising agencies of AXS are not eligible to participate in the Promotion.
3. AXS may from time to time in its absolute discretion decide on the eligibility for participation in the Promotion.

PARTICIPATING CHANNELS:

4. Only eligible payments performed on the following AXS channels will qualify for the Promotion (“Participating Channels”).
 - (i) AXS Station
 - (ii) AXS e-Station
 - (iii) AXS m-Station

PROMOTION PERIOD:

5. The Promotion shall commence from 10 September 2025, 10.00 AM to 10 January 2026, 11.59:59PM both dates inclusive (“Promotion Period”).

QUALIFYING TRANSACTION AND CHANCE ALLOCATION:

6. Eligible Customers must successfully perform a transaction with a minimum payment amount of S\$10 to any of the following LTA services through the Participating Channels during the Promotion Period to be eligible for the Promotion (“Qualifying Transaction”).
 - (i) Road Tax Renewal
 - (ii) e-Day Licence Purchase
 - (iii) Vocational Licence Renewal
7. Chances allocation for Qualifying Transaction are as follows:

Participating Channels	Chance Allocation
AXS Station	1 bill = 1 chance
AXS e-Station	1 bill = 1 chance
AXS m-Station	1 bill = 1 chance

8. There is no limit to the number of chances Eligible Customers may be allocated during the Promotion Period across the Participating Channels.
9. Draw chances are accumulative throughout the Promotion Period.
10. Draw chances accumulated are non-transferable and cannot be combined with draw chances accumulated by any other Eligible Customer.

PRIZE:

11. Winner will receive 100,000 KrisFlyer miles ("Prize").
12. Winner must have a valid and active KrisFlyer membership account at the time of prize fulfilment for the miles to be credited. In the event that the winner does not have a valid KrisFlyer membership account at the time of notifications, it is the winner's sole responsibility to sign up for a KrisFlyer membership account (at no cost) before the deadline specified by AXS. Failure to do so will result in forfeiture of the Prize.
13. Winners are required to provide their KrisFlyer account details (including membership number, first name and last name as per KrisFlyer account) during the verification. AXS shall not be liable due to incomplete, inaccurate or incorrect information provided by the winner.
14. The KrisFlyer account provided must match the winner's legal name as per their official identification used in the Qualifying Transaction. Prizes will not be credited to an account held in another person's name.
15. In the event that a winner fails to provide the required information or comply with any other instructions or conditions specified by AXS, the Prize will be forfeited at AXS's absolute discretion, and no compensation will be given.
16. The KrisFlyer miles awarded are subject to the terms and conditions of the KrisFlyer programme, including but not limited to miles validity and expiry rules. AXS shall not be responsible for the expiry of any KrisFlyer miles.
17. The Prize is non-exchangeable, non-transferable, and non-redeemable for cash, credit, or any other prizes and other items in part or in full. There will be no replacement in the event If winner lost the Prize of If the Prize is stolen in his/her possession.
18. The winners and/or any other persons who benefit from the Prize shall accept and enjoy the Prize "as is". AXS shall not be responsible or liable for any defect or malfunction in the Prize and/or for any loss, injury, damage or harm suffered or incurred in connection with the receipt, use, or enjoyment of the Prize by any person.
19. All taxes, airline surcharges, airport fees, and any other costs or expenses associated with the redemption of the KrisFlyer miles shall be borne solely by the winner.

20. In the event that the Prize Incurs tax liability, such tax is the sole responsibility of the winners.
21. Actual Prizes may differ from the images used for the Promotion or in any communications or publications relating thereto. The Customer shall not have any right to make any claims or demands against AXS in connection with such variances.

CONDUCT OF DRAW:

22. The draw will be conducted on 16 January 2026 ("Draw Date"), 10.30 am at 20 Kallang Ave #10-01. Pico Creative Centre Lobby B Singapore 339411 (or any other date, time, and/or venue as may be determined by AXS).
23. On the Draw Date, one (1) winner and five (5) reserve winners will be selected at random by means of a computerized or electronic system. The reserve winners are drawn to replace any winner subsequently disqualified if any. AXS's decision as to the winners and reserve winners of the Promotion shall be final and conclusive.
24. The winner(s) may be requested to provide proof of account ownership of the payment services which they have made to participate in the Promotion. AXS reserves the right to forfeit any Prizes for any winners who do not provide the required Information upon the request of AXS.
25. AXS's decision as to the winners and reserve winners of the Promotion shall be final and conclusive.
26. All winners will be notified via phone and email.

PRIZE COLLECTION:

27. All winners will be contacted through phone. AXS will attempt to make three (3) phone calls to each winner, from phone number (+65) 6560 2727, to obtain their full particulars for verification purposes. In the event that AXS is unable to contact a winner after three (3) phone calls, AXS will choose an eventual winner from the reserve winner list.
28. Eligible Customer with special needs such as hearing or speech disability, may inform AXS anytime during the Promotion at www.axs.com.sg > Contact Us to have their contact method by SMS if they are the winners, AXS will send a SMS to the winner to obtain their full particulars for verification purposes.

29. The Prize will be credited directly to the winner's KrisFlyer membership account within four to eight weeks from the date the required information is submitted and verified. No physical collection is required.
30. AXS reserves the right to disqualify an otherwise eligible Customer from winning a Draw Prize and/or substitute another Customer as the winner in the event that AXS in its absolute discretion believes that the particular Customer may have contravened, will contravene or has contravened any of these Terms and/or may bring AXS into disrepute. In the event the Draw Prize has already been awarded to such a Customer, the Draw Prize must be returned to AXS at the Customer's cost and expense.

GENERAL TERMS AND CONDITIONS:

31. The winners of the Promotion will be announced on the AXS website (<https://www.axs.com.sg/>) and AXS Facebook (<https://www.facebook.com/axs.sg>).
32. AXS reserves the right to use the names and pictures/photographs of any or all the winners for print advertisements or other publicity materials; and may otherwise engage any or all the winners for its publicity purposes without any compensation whatsoever and in such manner as AXS deems fit. In addition, participation in the Promotion is deemed express consent to disclosure of the participant's personal particulars to any person or entity involved in organising, promoting or conducting the lucky draws for purposes of the Promotion.
33. Notwithstanding anything herein, AXS has the absolute discretion to determine the eligibility of any person to participate in the Promotion or receive the Prize.
34. AXS reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.
35. AXS's decision on all matters relating to or in connection with the Promotion (including the draw chances awarded to Eligible Customers and the selection of the winners and reserve winners) is final and binding on all Eligible Customers. No further correspondence regarding the Promotion, these Terms, or any decision made by AXS in connection therewith and/or the results will be entertained. AXS reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.
36. AXS shall not be liable to the Eligible Customer for any loss or damage or expenses arising in connection with the Promotion, including without limitation, any error in computing any draw chances, any technical hardware or software breakdown or malfunction or defects, or lost or unavailable network connections, and any notice that is misdirected or lost in the post, which may affect any Eligible Customers' eligibility in the Promotion.
37. AXS shall not be responsible or liable for any defect or malfunction of the Prize and/or for any loss, injury, damage or harm suffered or incurred or in connection with the receipt, use or enjoyment of the Prize by any person.

38. AXS reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change, or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
39. In the event of any inconsistency between these terms and conditions and any brochures, marketing, or promotional materials relating to the Promotion, these terms and conditions shall prevail.
40. These terms and conditions are governed by Singapore law and the Eligible Customers agree to submit to the exclusive jurisdiction of the Singapore Courts.
41. A person who is not a party to these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (2001) to enforce any of these terms and conditions and notwithstanding any terms herein, the consent of any third party is not required for any variation (including any release or compromise of any liability) or termination of the Promotion.
42. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Promotion, in particular that relating to the prizes, are the property of their respective owners. This Promotion, AXS, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners or the owners' affiliates are not part of AXS.

PERSONAL DATA PROTECTION ACT:

43. The Eligible Customers consent under the Personal Data Protection Act (2012) ("Act") to the collection, use, and disclosure of their personal data by/to the organizers, promoters, or conductors of the Promotion and such other third parties for the purpose of the Promotion.
44. The Eligible Customers confirm that they have read and agree to be bound by the terms of the AXS Privacy Policy, as may be amended, supplemented, and/or substituted by AXS from time to time, copies of which can be found at <https://www.axs.com.sg/privacy-policy>.