

Terms & Conditions of "AXS Rewards Mystery Box" ("Promotion")

1. This promotion is organised by AXS Pte Ltd ("AXS") and is governed by AXS Coins Terms and Conditions (Appendix 4), available at <https://www.axs.com.sg/personal/legal/>. By participating in this promotion, you agree to comply with both these specific promotion terms and the AXS Coins Terms and Conditions.
2. This Promotion is open to all AXS customers on version 9.0 and above of the AXS m-Station mobile app, who are logged in via their social login. ("Eligible Customers").
3. AXS may from time to time in its absolute discretion decide on the eligibility for participation in the Promotion.
4. The Promotion shall commence from 28 January 2026, 10:00 to 31 December 2026, 23:59, both dates inclusive ("Promotion Period").
5. Eligible Customers who redeemed a Mystery Box on AXS m-Station mobile app with AXS Coins will receive an AXS e-voucher worth SGD 0.18 to SGD 88 after the successful redemption. ("e-voucher").
6. AXS e-vouchers are determined electronically using pre-set algorithms in real time when the given Mystery Box is redeemed by the Eligible Customer.
7. More than 95% of e-vouchers are worth SGD 0.18 to SGD 0.88, and less than 5% will be worth SGD 8.88 to SGD 88.

AXS EVOUCHER ISSUANCE AND REDEMPTION

8. The AXS e-voucher will be automatically inserted into the Eligible Customer's "My Rewards" wallet on their AXS m-Station mobile app.
9. Eligible Customers are to follow the instructions stated on the AXS e-voucher to redeem their AXS e-voucher within the specified redemption period.
10. The AXS e-voucher must be redeemed by the date stipulated on the voucher.
11. The AXS e-voucher is valid for payment of any services on the AXS m-Station app using any payment mode.
12. A final transaction amount of S\$1 is required to complete payment.
13. In the event of any Stop Payment/refund request, utilised AXS e-voucher will not be refunded.
14. The AXS e-voucher cannot be exchanged for cash in part or full.

15. The AXS e-voucher is only valid for one-time use only and cannot be used in conjunction with other promo codes.
16. There is strictly no extension to the redemption period for unredeemed AXS e-vouchers.
17. AXS is not liable for any payment or compensation if the AXS e-voucher is forfeited or not redeemed.
18. AXS reserves the right to substitute the AXS e-voucher with another AXS e-voucher of lower or equivalent value, whether of similar nature or otherwise without prior notice.
19. The redemption details and/or Terms and Conditions for the AXS e-voucher will be listed on the AXS e-voucher, and the AXS e-voucher redemption shall be subjected to such terms.

GENERAL TERMS AND CONDITIONS

1. AXS reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason at any time without prior notice or any liability whatsoever.
2. AXS decision on all matters relating to or in connection with the Promotion is final and binding on all Eligible Customers. No further correspondence regarding the Promotion, these Terms or any decision made by AXS in connection therewith and/or the results will be entertained.
3. AXS reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.
4. AXS shall not be liable to the eligible customer for any loss or damage or expenses arising in connection with the Promotion, including without limitation, any technical hardware or software breakdown or malfunction or defects in any computer/electronic system or equipment, failed, delayed or incorrect transaction, or lost or unavailable network connections, and any notice that is misdirected or lost in post, which may affect any Eligible Customers' eligibility in the Promotion.
5. AXS reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
6. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail.

7. These terms and conditions are governed by Singapore law and the Eligible Customers agree to submit to the exclusive jurisdiction of the Singapore Courts.
8. A person who is not a party to these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (2001) to enforce any of these terms and conditions and notwithstanding any terms herein, the consent of any third party is not required for any variation (including any release or compromise of any liability) or termination of the Promotion.
9. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Promotion, in particular that relating to the prizes, are the property of their respective owners. This Promotion, AXS, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners or the owners' affiliates are not part of AXS.

PERSONAL DATA PROTECTION ACT

10. The Eligible Customers consent under the Personal Data Protection Act (2012) ("Act") to the collection, use and disclosure of their personal data by/to AXS and such other third parties for the purpose of the Promotion.
11. The Eligible Customers confirm that they have read and agree to be bound by the terms of the AXS Privacy Policy, as may be amended, supplemented and/or substituted by AXS from time to time, copies of which can be found at www.axs.com.sg.