Terms and Conditions for "Win a Cherry Blossom Getaway in Korea" ("Promotion")

The Promotion is organised by AXS Pte Ltd ("AXS").

ELIGIBILITY:

1. This Promotion is open to all existing AXS customers, who make Qualifying Transaction *(as defined in Clause 6)* on Participating Channels *(as defined in Clause 7)*("Eligible Customer").

2. Employees of AXS, employees of vendors, advertising agencies of AXS are not eligible to participate in the Promotion.

3. AXS may from time to time in its absolute discretion decide on the eligibility for participation in the Promotion.

PARTICIPATING CHANNELS:

4. Only eligible payments performed on the following AXS channels will qualify for the Promotion ("Participating Channels").
   (i) AXS Station
   (ii) AXS e-Station
   (iii) AXS m-Station
   (iv) AXS Drive

PROMOTION PERIOD:

5. The Promotion shall commence from 2 November 2026, 10.00 AM to 28 February 2027, 11.59:59 PM both dates inclusive ("Promotion Period").

QUALIFYING TRANSACTION AND CHANCE ALLOCATION:

6. Eligible Customers must successfully perform a transaction with a minimum payment amount of S$10 to any of the following LTA services through the Participating Channels during the Promotion Period to be eligible for the Promotion ("Qualifying Transaction").
   (i) Road Tax Renewal
   (ii) e-Day Licence Purchase
   (Please note that the e-Day Licence will no longer be available from 1 January 2027.)
   (iii) Vocational Licence Renewal

7. Each Eligible Customer shall be entitled to **one (1) chance only**, based on his/her phone number, upon completing at least one (1) Qualifying Transaction during the Promotion Period, regardless of:
   7.1. the number of Qualifying Transactions performed;
   7.2. which of the three (3) eligible LTA services the Qualifying Transaction is made for; or

7.3. the Participating Channel used to perform the Qualifying Transaction.

For the avoidance of doubt, an Eligible Customer who performs multiple Qualifying Transactions and/or makes payments for more than one of the eligible LTA services shall still be entitled to a maximum of one (1) chance during the Promotion Period.

8. Each phone number is limited to a maximum of **one (1) chance** throughout the Promotion Period.

9. Draw chances are non-accumulative throughout the Promotion Period.

10. Draw chances are non-transferable and cannot be combined with draw chances accumulated by any other Eligible Customer.

PRIZE:

11. There shall be one (1) sets of the "Win a Cherry Blossom Getaway in Korea" prize to be awarded under this Promotion.

    Each prize set is for two (2) adults and comprises the following:
    - Two (2) return Economy Class air tickets from Singapore to the Seoul on Singapore Airlines ("N" Class);
    - Three (3) nights' accommodation for two (2) adults at Sofitel Ambassador Seoul Hotel & Serviced Residences or L7 Gangnam by Lotte Hotels – Twin;
    - Travel is subject to availability. Blackout dates include 1 November 2027 to 10 April 2028 (inclusive), Singapore public holidays, the eves of Singapore public holidays, and Singapore school holiday
    - All travel arrangements, including but not limited to flight schedules, booking class, accommodation, are subject to availability and shall be arranged by the appointed travel agency, CTC Travel. In the event of any increase in airfare, accommodation, transfer or other applicable costs at the time of booking, any amount exceeding the value or inclusions of the prize package shall be borne by the winner.
    - Any costs, expenses or arrangements not expressly stated as being included in the prize package shall be borne by the winner.

12. The Prize is non-exchangeable, non-transferable, and non-redeemable for cash, credit, or any other prizes and other items in part or in full. There will be no replacement in the event If winner lost the Prize of If the Prize is stolen in his/her possession.

13. The winners and/or any other persons who benefit from the Prize shall accept and enjoy the Prize "as is". AXS shall not be responsible or liable for any defect or malfunction in the Prize and/or for any loss, injury, damage or harm suffered or incurred in connection with the receipt, use, or enjoyment of the Prize by any person.

14. The winner shall be entitled to win only one (1) set of the Prize throughout the Promotion Period.

15. The use and redemption of the Prize shall be subject to the applicable terms and conditions imposed by the appointed travel agency, CTC Travel, and/or the relevant service providers.

16. In the event that the Prize Incurs tax liability, such tax Is the sole responsibility of the winners.

17. Actual Prizes may differ from the images used for the Promotion or in any communications or publications relating thereto. The Customer shall not have any right to make any claims or demands against AXS in connection with such variances.

CONDUCT OF DRAW:

18. The draw will be conducted on 17 March 2027 ("Draw Date"), 10.30 am at 20 Kallang Ave #10-01. Pico Creative Centre Lobby B Singapore 339411 (or any other date, time, and/or venue as may be determined by AXS)..

19. On the Draw Date, one (1) winner and five (5) reserve winners will be selected at random by means of a computerized or electronic system. The reserve winners are drawn to replace any winner subsequently disqualified If any. AXS's decision as to the winners and reserve winners of the Promotion shall be final and conclusive.

20. The winner(s) may be requested to provide proof of account ownership of the payment services which they have made to participate in the Promotion. AXS reserves the right to forfeit any Prizes for any winners who do not provide the required Information upon the request of AXS.

21. AXS's decision as to the winners and reserve winners of the Promotion shall be final and conclusive.

22. All winners will be notified via phone and email.

PRIZE COLLECTION:

23. All winners will be contacted through phone. AXS will attempt to make three (3) phone calls to each winner, from phone number (+65) 6560 2727, to obtain their full particulars for verification purposes. In the event that AXS is unable to contact a winner after three (3) phone calls, AXS will choose an eventual winner from the reserve winner list.

24. Eligible Customer with special needs such as hearing or speech disability, may inform AXS anytime during the Promotion at www.axs.com.sg > Contact Us to have their contact method by SMS if they are the winners, AXS will send a SMS to the winner to obtain their full particulars for verification purposes.

25. The winner(s) may be requested to provide proof of account ownership of the payment services which they have made to participate in the Promotion. AXS reserves the right to forfeit any Prizes for any winners who do not provide the required information upon the request of AXS.

26. AXS's decision as to the winners and reserve winners of the Promotion shall be final and conclusive.

27. Winners shall collect their Prize in person within the collection period and at the appointed venue specified by AXS and shall comply with all instructions and conditions specified by AXS.

28. As a condition of accepting the Prize, each winner must agree to participate in reasonable photography and/or videography during the Prize collection and consent to AXS using, publishing and/or reproducing the winner's name, photographs, images and/or video recordings for publicity, marketing and promotional purposes, including but not limited to AXS's websites, social media channels and other marketing or communication materials.

29. In the event that a winner fails to collect the Prize within the stipulated collection period, fails to appear in person, does not agree to the above publicity requirements, and/or fails to comply with any other instructions or conditions specified by AXS, the Prize may be forfeited at AXS's absolute discretion.

30. Winner must be present in person and present the Winner's confirmation letter and his/her NRIC/FIN for the collection of the prize. In the event that the winner is unable to collect his/her Prize in person, he/she is able to authorize collection by another person with an authorization letter.

    Collection Details:
    • Address: 20 Kallang Ave #07-01, Pico Creative Centre Lobby B, Singapore 339411
    • Time: 9.30am – 5.30pm (Monday – Friday, excluding public holidays)

31. Winners will be notified by AXS Customer Service via the contact details provided at the time of entry. Upon verification, each winner will be issued a winner's confirmation letter. Winners shall thereafter liaise directly with CTC Travel to arrange and confirm their travel itinerary. AXS shall not be responsible for any arrangements made between the winner and CTC Travel following the issuance of the winner's confirmation letter.

32. AXS reserves the right to disqualify an otherwise Eligible Customer from winning a Prize and/or substitute another Eligible Customer as the winner in the event that AXS in its absolute discretion believes that the particular Eligible Customer may have contravened, will contravene or has contravened any of these Terms and/or may bring AXS into disrepute. In the event the Prize has already been awarded to such a Customer, the Draw Prize must be returned to AXS at the Eligible Customer's cost and expense.

GENERAL TERMS AND CONDITIONS:

33. The winners of the Promotion will be announced on the AXS website (https://www.axs.com.sg/) and AXS Facebook (https://www.facebook.com/axs.sg).

34. AXS reserves the right to use the names and pictures/photographs of any or all the winners for print advertisements or other publicity materials; and may otherwise engage any or all the winners for its publicity purposes without any compensation whatsoever and in such manner as AXS deems fit. In addition, participation in the Promotion is deemed express consent to disclosure of the participant's personal particulars to any person or entity involved in organising, promoting or conducting the lucky draws for purposes of the Promotion.

35. Notwithstanding anything herein, AXS has the absolute discretion to determine the eligibility of any person to participate In the Promotion or receive the Prize.

36. AXS reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.

37. AXS's decision on all matters relating to or in connection with the Promotion (Including the draw chances awarded to Eligible Customers and the selection of the winners and reserve winners) Is final and binding on all Eligible Customers. No further correspondence regarding the Promotion, these Terms, or any decision made by AXS in connection therewith and/or the results will be entertained. AXS reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.

38. AXS shall not be liable to the Eligible Customer for any loss or damage or expenses arising in connection with the Promotion, including without limitation, any error in computing any draw chances, any technical hardware or software breakdown or malfunction or defects, or lost or unavailable network connections, and any notice that is misdirected or lost in the post, which may affect any Eligible Customers' eligibility in the Promotion.

39. AXS shall not be responsible or liable for any defect or malfunction of the Prize and/or for any loss, injury, damage or harm suffered or incurred or in connection with the receipt, use or enjoyment of the Prize by any person.

40. AXS reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change, or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.

41. In the event of any inconsistency between these terms and conditions and any brochures, marketing, or promotional materials relating to the Promotion, these terms and conditions shall prevail.

42. These terms and conditions are governed by Singapore law and the Eligible Customers agree to submit to the exclusive jurisdiction of the Singapore Courts.

43. A person who is not a party to these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (2001) to enforce any of these terms and conditions and notwithstanding any terms herein, the consent of any third party is not required for any variation (including any release or compromise of any liability) or termination of the Promotion.

44. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Promotion, in particular that relating to the prizes, are the property of their respective owners. This Promotion, AXS, and its affiliates and contractors, are not affiliated with, endorsed or sponsored by, those owners and the owners' relevant affiliates where those owners or the owners' affiliates are not part of AXS.

PERSONAL DATA PROTECTION ACT:

45. The Eligible Customers consent under the Personal Data Protection Act (2012) ("Act") to the collection, use, and disclosure of their personal data by/to the organizers, promoters, or conductors of the Promotion and such other third parties for the purpose of the Promotion.

46. The Eligible Customers confirm that they have read and agree to be bound by the terms of the AXS Privacy Policy, as may be amended, supplemented, and/or substituted by AXS from time to time, copies of which can be found at https://www.axs.com.sg/privacy-policy.